



UplinkRobotics
1482 Commerce Dr.
Unit T
Laramie, WY 82070
United States

Refurbished Marten or MK2 Pro (30-Day) Limited Warranty

Last Modified: 01-02-2026

UplinkRobotics warrants that the refurbished Marten or MK2 Pro inspection crawler is free from defects in functionality for a period of thirty (30) days from the date of delivery to the original purchaser, subject to the following terms and conditions. "Functionality" refers to the operational performance of the crawler's drive system, camera system, lighting, and wireless connectivity as described in the product specifications.

Refurbished units are pre-owned products that have been inspected, tested, and restored to working condition. Refurbished units may have cosmetic defects including scratches, scuffs, or wear marks that do not affect functionality.

This warranty applies only to the original purchaser of the refurbished product. It is non-transferable and requires proof of purchase (receipt, invoice, or shipping confirmation) and the product serial number (located inside the battery tray) to initiate a claim.

Coverage

This limited warranty covers defects in functionality that arise under normal use consistent with the instructions and specifications provided by UplinkRobotics.

UplinkRobotics may, at its sole discretion, repair or replace defective components. UplinkRobotics reserves the right to refuse warranty service if the failure is not deemed to be the result of a defect present at time of delivery.

Exclusions

This warranty does not cover damage, defects, or malfunctions resulting from:

- Cosmetic defects, including scratches, scuffs, discoloration, or wear marks.
- Negligence, misuse, abuse, mishandling, or improper operation (examples include physically damaged camera gimbal/system, dirt or debris inside the camera gimbal/system, or other customer-caused damage).
- Normal wear and tear or cosmetic damage.
- Consumables, including but not limited to batteries.
- The controller and carrying case.
- Unauthorized or unqualified modification, alteration, or repair.
- Use of incompatible or defective accessories, consumables, or third-party products.
- Use in violation of applicable laws or regulations.
- Water damage or exposure to hazardous environments beyond design specifications.
- Damage occurring during shipping unless shipped in the original packaging.

Warranty Claim Procedure

To obtain warranty service, the purchaser must contact UplinkRobotics at support@uplinkrobotics.com or call 307.225.9210 within the warranty period. The purchaser must provide proof of purchase and the unit's serial number.

If UplinkRobotics determines the issue qualifies for warranty repair:

- Replacement parts may be shipped at no cost to the purchaser via ground shipping, along with installation instructions.

- If the product must be returned, UplinkRobotics will cover ground return shipping only if the robot and case are shipped in their original box. If original packaging is not used, the purchaser is responsible for shipping both ways.
- Faster shipping methods are available at the purchaser's expense.

If UplinkRobotics determines the claimed repair is not covered under warranty:

- UplinkRobotics will provide a repair quote before any work is performed.
- If the claim is determined to be due to negligence or customer-caused damage, the purchaser will be invoiced for shipping costs. The product will not be returned until the invoice is paid in full.

Post-Warranty Support

After the warranty period, UplinkRobotics continues to provide technical support for the Refurbished Marten or MK2 Pro. Repairs performed outside of warranty will be chargeable, with costs dependent on the extent of the damage. Quotes will be provided prior to work or part replacement.

Limitations of Liability

This warranty is the sole and exclusive warranty for the refurbished Marten or MK2 Pro inspection crawler. No other express or implied warranties apply. UplinkRobotics disclaims all implied warranties, including but not limited to merchantability, fitness for a particular purpose, title, and non-infringement.

UplinkRobotics is not responsible for:

- Downtime, lost revenue, or business interruption caused by product failure.
- Incidental, consequential, or indirect damages arising from or related to product use.

Governing Law

This warranty is governed by and construed in accordance with the laws of Albany County, Wyoming, USA. Any disputes shall be subject to the exclusive jurisdiction of the courts in Albany County, Wyoming. Purchaser consents to the personal jurisdiction of such courts and waives any objection to such venue.